

# Get Connected

The Xfinity Wireless Gateway in this unit provides the functionality of a Wi-Fi router and a DOCSIS 3.0 cable modem in a single device.

## For a Wireless Connection

1. Enable WiFi on your wireless device.
2. Select the network name for your unit.
3. Enter your WiFi password.

WiFi information:

## Wired Connection

If you have an Ethernet cable and prefer wired connectivity please follow the instructions below.

1. Plug one end of the Ethernet cable into the Ethernet port on your computer or device and plug the other end to any available port on the back of the Wireless Gateway.
2. Make sure the online connection light on the front of the Wireless Gateway is not flashing and remains solid. This is the 3rd light from the top and may be labeled Online, Sync, Cable or Ready.



# Meet Your New X1 Remote\*

## Shortcuts

- A Help**  
Note: Press **A** twice to bring up accessibility features.
- B Display video window while browsing menus.**
- C Sports app**
- D Delete history from Last Watched.**

## Back arrow

Press and release for last channel, show or screen. Press twice to exit.



\*Actual remote format and size may vary, but button functionality is the same.

We hope you enjoy your Xfinity TV and Internet experience!






# >Welcome to Xfinity TV and Xfinity Internet!



## TV Watching Tips and Tricks

### Voice Control

Push and hold the **Voice Control/Microphone**  button while speaking a command into the microphone located at the top of the remote. Release the button when you have finished a command. Here are some examples of commands:

- "Watch NBC"
- "Suits"
- "Golf"
- "Find free movies"
- "Turn on Closed Captioning"

### When is the microphone on?

The microphone is only on when you are pressing and holding the  button on your X1 Remote. A flashing light on your X1 remote and a microphone symbol on the TV indicates that the microphone is on and listening for your commands. When you have finished a voice command, release the  button and look at the TV for your results.

## Quick Troubleshooting Tips

Visit [www.xfinity.com/support/x1/](http://www.xfinity.com/support/x1/)

- Make sure your TV is set to the correct Input. Press the **TV Input** button to switch to the next available input on your TV.
- Be sure both the TV and X1 box are plugged in to power.
- Turn off the TV and X1 Box power, wait 10 seconds and then turn the power back on for both devices.
- To view program listings, select **Guide**.
- Ensure that the connections on the X1 box, television and Wireless Gateway are all properly tightened.

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